

## **GREATER SUDBURY LACROSSE ASSOCIATION (GSLA)– POLICY AND REFUND STATEMENT**

### POLICY STATEMENT

1. This policy applies to House League registration fees paid directly to the Greater Sudbury Lacrosse Association (hereafter known as the GSLA). Rep try-out, team and tournament fees are all non-refundable. The principle of the GSLA refund policy is to allow for a reasonable time period following registration for parents/guardians/players to withdraw, while still safeguarding the long-term financial stability of the GSLA.
2. GSLA shall not be responsible for any monies paid to a team, team coach or team official and the GSLA shall not entertain requests for any such refunds.
3. GSLA shall not be responsible for any monies raised and collected by teams through sponsorship or fundraising efforts and shall not entertain requests for any such refunds.

### POLICY

1. House League registration fees can be refunded until May 15.
2. All refund requests must be made using the current online GSLA Refund form. The form shall be submitted via email ([rockhoundslacrosse@gmail.com](mailto:rockhoundslacrosse@gmail.com)) to the GSLA Registrar by the individual who paid the fee(s). Please allow 4-6 weeks for refunds to be processed.
3. An administration fee of \$50.00 will be charged on approved refunds. A paid registration fee may be fully refunded in the event GSLA is unable to provide the opportunity to play lacrosse at the appropriate age level. No administration fee shall be withheld in this case.
4. A paid registration fee may be fully refunded, with a physician's note, if a player must withdraw for medical reasons prior to the cut off date above. There will be no refund if a player withdraws due to medical reasons after the deadline set out above with the exception of extenuating circumstances which must be presented and approved by the President of the GSLA.
5. A paid registration fee may be partially refunded if a player's family moves geographic regions (proof of transfer required) following the cut off date indicated above.
6. The final amount of any refund is at the discretion of the GSLA, or in special or extenuating circumstances, at the discretion of the GSLA President.
7. There will be no refund for a registration fee if a player is suspended or expelled from the GSLA because of the OLA disciplinary policy or code of conduct rules.
8. No refunds will be issued until ANY/ALL equipment belonging to GSLA is returned in acceptable condition