

GREATER SUDBURY LACROSSE ASSOCIATION (GSLA)— POLICY AND REFUND STATEMENT

POLICY STATEMENT

1. The principle of the GSLA refund policy is to allow for a reasonable time period, following registration, for parents/guardians/players to withdraw, while still safeguarding the long-term financial stability of the GSLA.
2. This policy applies to House League registration fees paid directly to the Greater Sudbury Lacrosse Association (hereafter known as the GSLA). Rep try-out, team and tournament fees are all non-refundable.
3. GSLA shall not be responsible for any monies paid to a team, team coach or team official and the GSLA shall not entertain requests for any such refunds.
4. GSLA shall not be responsible for any monies raised and collected by teams through sponsorship or fundraising efforts and shall not entertain requests for any such refunds.

POLICY

1. An administration fee of \$50.00 will be charged on all approved refunds. With mandatory/non refundable fees to the Ontario Lacrosse Association (OLA), the administrative fee covers several items, including OLA Insurance, OLA Magazine, Registration Software and the OLA Registrar. GSLA has no ability to negotiate the applicability of these fees and do not have the ability, nor the access, to reimburse them outside of listed exceptions within this policy.
2. House League registration fees can be refunded until the conclusion of week one (1) of floor time. For clarity, with activities held on weeknights, the end of the week will be Friday.
3. All refund requests must be made using the current online GSLA Refund form. The form shall be submitted via email (rockhoundslacrosse@gmail.com) to the GSLA Registrar by the individual who paid the fee(s). Please allow 4-6 weeks for refunds to be processed.
4. A paid registration fee will be refunded in the event GSLA is unable to provide the opportunity to play lacrosse at the appropriate age level.
5. A paid registration fee may be refunded, with a physician's note, if a player must withdraw for medical reasons. As presented to, and approved by the President of the GSLA and a second member of the Board, refunds will be pro-rated and will consider costs incurred to date by the player.
6. A paid registration fee may be partially refunded if a player's family moves geographic regions (proof of transfer required) following the cut off date indicated above.

7. The final amount of any refund is at the discretion of the GSLA, or in special or extenuating circumstances, at the discretion of the GSLA President.
8. There will be no refund for a registration fee if a player is suspended or expelled from the GSLA because of the OLA disciplinary policy or code of conduct rules.
9. No refunds will be issued until ANY/ALL equipment belonging to GSLA is returned in acceptable condition